

**CONFIDENTIAL COMMUNICATIONS REQUEST**  
**BlueCross BlueShield of South Carolina**

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Purpose: This form is used for an individual's request that we use alternative means or an alternative location when communicating about protected health information.

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**SECTION A: Individual requesting confidential communications.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Identification Number: \_\_\_\_\_

**SECTION B: To the individual—please read and provide the information requested.**

You have the right to request that we communicate about your protected health information by alternative means or to an alternative location to avoid endangering you. We will accommodate your request if (a) it is reasonable, (b) you state clearly that failure to communicate your protected health information by the alternative means or to the alternative location could endanger you, and (c) you provide reasonable alternative means or location for communicating with you. We will not investigate the validity of your claim that failure to communications with you by the alternative means or location could endanger you.

I request that you communicate with me about my protected health information by alternative means.  
(Please provide full information on the alternative means you want us to use)

\_\_\_\_\_

I request that you communicate with me about my protected health information at this alternative location.  
Please provide full information on the alternative location:

\_\_\_\_\_

**INDIVIDUAL'S SIGNATURE.**

I attest that failure to communicate my protected health information by the alternative means or to the alternative location I request could endanger me.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If this request is by a personal representative on behalf of the individual, complete this section:

Personal Representative's Name: \_\_\_\_\_

Relationship to Individual: \_\_\_\_\_

**You are entitled to a copy of this request.**

**Please return this form to:**

**Vinnetta Osborne, HIPAA Privacy Official**  
**P.O. Box 100300 (AX-G50)**  
**Columbia, SC 29202**